

JOB COMPETITION



POSTING PERIOD: JULY 2 TO JULY 17, 2026

Yahndawa' living environment

LIVING ENVIRONMENT OUTREACH WORKER

RESPONSIBILITIES

The Living Environment Outreach Worker ensures a meaningful, caring and culturally safe presence within the living environment, which is dedicated to Indigenous students and their families. Through a community outreach approach, the individual helps make this environment a welcoming, safe space tailored to the needs expressed by residents, promoting the development of trust-based relationships. The Outreach Worker actively participates in the activities of the living environment as well as those of local partners (e.g., the Friendship Centre) and provides personalized psychosocial support aligned with the realities of the residents. The individual collaborates with partners to structure relevant service pathways and guide residents toward the appropriate resources. The Outreach Worker contributes to the community life of the environment, supports group dynamics and intervenes on a daily basis. These actions serve to walk alongside residents throughout their life journey, prevent or defuse tensions and strengthen their ability to live together, in a spirit of collaboration, solidarity and promotion of community and cultural bonds.

REQUIREMENTS

- University studies in social intervention or equivalent
- One to three years of relevant experience in community work or group facilitation
- A respectful posture rooted in active listening and humility
- Knowledge of holistic Indigenous approaches
- Exemplary interpersonal skills and sensitivity to Indigenous cultural realities and people's lived experiences
- Team-oriented mindset, with the ability to work with diverse groups, resolve conflicts and foster a collaborative environment
- Proactivity and the ability to work independently while collaborating effectively as part of a team
- Knowledge of the student environment, student life issues and the challenges students face in a university setting
- Excellent oral and written communication skills
- A valid driver's licence

SKILLS AND ABILITIES

- Strong interest in community engagement and student life
- Strong listening skills, empathy and open-mindedness
- Creativity and ability to propose new ideas to energize the community
- Ability to motivate and inspire students

Work location

Yahndawa'

Université Laval Campus
895 Avenue du Séminaire
Québec (QC) G1V 0A6

Salary range

\$63,463 to \$85,430

Advantages

- A stimulating and enriching work environment
- Pension plan
- Group insurance

Status

Full-time employee (35h)
Flexible, non-standard work hours

To apply

Deadline: July 17, 2026, at noon

Email your CV and a cover letter to:

Nancy Jourdain,
Assistant Executive Director
rh@rcaaq.ca

Please note that only applicants selected for an interview will be contacted.

Priority will be given to First Nations and Inuit candidates.

TASKS

More specifically, the Outreach Worker will:

- Intervene using a community outreach approach to build personal ties with both residents and local partners to improve the holistic wellness of residents
- Provide individual, family or group interventions (e.g., sharing circles)
- Document observations and interventions according to established practices (progress notes, reports, etc.)
- Intervene with flexibility, adapting to the context and lived experiences of the individuals and families reached
- Apply an approach focused on agency and autonomy, driven by a commitment to resident self-determination and empowerment
- Help develop a sense of belonging to an urban Indigenous community by supporting resident initiatives
- Engage residents in creating a welcoming living environment and encourage interaction among them through collective activities and projects
- Support student-led initiatives and provide assistance to the residence committee, associations and collective projects, including organizational support, resource management and coordination between groups
- Develop and implement tools tailored to the culture and specific needs of residents
- Participate in planning and coordinating events (e.g., themed evenings, conferences, workshops, clubs and study groups) to support the community organizer
- Ensure the confidentiality of files and ethical issues, even with collaborating partners
- Participate in intersectoral intervention and collaboration bodies (e.g., communities of practice)
- Act as a facilitator to build bridges to other outreach workers, resources and community members in order to create a safety net around residents
- Work alongside the Friendship Centre and local partners to bolster the support provided to living environment residents
- Contribute to mediation and conflict management within the student community by acting as a resource person, practising active listening and promoting constructive solutions to maintain a harmonious environment
- Manage and ensure the application of protocols in the event of a crisis situation or minor incident